

COUNSELING & REFERRALS

Assertive Community Treatment Team (ACT)	366-4081
Chautauqua County Mental Health - Dunkirk	363-3550
Chautauqua County Mental Health - Jamestown	661-8330
Family Service of the Chautauqua Region	488-1971
	1-888-358-3899
Lakeside Recovery and Treatment Center	672-6117
PROS Center for Wellness	
Gateways Program - Dunkirk	366-7660
Passages Program - Jamestown	661-1510
Resource Center	
Mental Health Services - Dunkirk	366-6125
Mental Health Services - Jamestown	661-1590
WCA Outpatient Mental Health Program	664-8641
WCA Dunkirk Health Center	363-0018
Mobile Transition Team	661-8872
	661-8871
Eagles Nest Respite House	1-844-421-1114
Warm Line (Non-Crisis Calls Only)	
	1-877-I-AM-HERE (1-877-426-4373)
	or text to 392-0252

*** Indicates 24 Hour Availability**

ALCOHOL/DRUG ABUSE SERVICES

Chautauqua County Behavioral Health Clinics	
Dunkirk	363-3550
Jamestown	661-8330
WCA Outpatient Chemical Dependency Program	664-8625
Tri-County Outpatient - Cassadaga	595-3355
WCA Alcohol Information Line	664-8620*
Chautauqua Alcohol/Substance Abuse Council (CASAC)	
Dunkirk	366-4623
Jamestown	664-3608
Brooks Memorial Hospital E.R.	366-1111
TLC Mental Health E.R.	934-2654 press 3
TLC Mental Health Unit	934-2654 ext. 7238
Westfield Memorial	326-4921
W.C.A. Medical E.R.	664-8120
W.C.A. Mental Health E.R.	664-8326
W.C.A. Mental Health Unit	664-8640

HOSPITALS**YOUTH SERVICES**

Safe House of Chautauqua County	661-9446
National Runaway Safeline	1-800-786-2929
Juvenile Services Team - Dunkirk	363-3640
Juvenile Services Team - Jamestown	661-8176
Coordinated Children's Services/SPOA	753-4150
Chautauqua County Youth Bureau	753-4725

*** Indicates 24 Hour Availability**

LAW ENFORCEMENT

Chautauqua County Sheriff	753.4232*
Chautauqua County Jail	753-4935*
Dunkirk Police	366-2266*
Fredonia Police	679-1531*
Jamestown Police	483-7537*
Lakewood Police	763-3206*
N.Y. State Police - Fredonia	679-1521*
N.Y. State Police - Jamestown	665-3113*
Silver Creek Police	934-2112*
Westfield Police	326-3375*

LEGAL SERVICES

Chautauqua Region Law Center - Dunkirk	366-4340
Chautauqua Region Law Center - Jamestown	483-2116
Better Business Bureau	1-800-828-5000
Office for the Aging	753-4471
Public Defender Office	753-4376

***Indicates 24 Hour Availability**

EMERGENCY HOUSING

Chautauqua County Rural Ministries	366-1787
Victims of Domestic Violence and Rape Crisis Hotline	1-800-252-8748*
The Anew Center	661-3897*

EMERGENCY FOOD PROVIDERS

Chautauqua Rural Ministries	366-1787
Catholic Charities - Dunkirk	366-3533
Catholic Charities - Jamestown	484-9188
Salvation Army - Dunkirk	366-3701
Salvation Army - Jamestown	664-4108
St. Susan Center	664-2253

UTILITIES

National Fuel Gas - Emergency	1-800-444-3130
National Grid	
Emergency	1-800-892-2345
Customer Support	1-800-642-4272
Home Energy Assistance Program (HEAP)	753-4385

***Indicates 24 Hour Availability**

IMPORTANT TELEPHONE NUMBERS

Adult Services (to report abuse)	753-4447
After hours through Sheriff's Department	753-2131*
Hotline for Rape & Battering	1-800-252-8748*
Hotline for Domestic Violence	1-800-252-8748*
Buffalo Psychiatric Center	816-2014*
Child Abuse/Hotline	1-800-342-3720*
Crisis Hotline - Countywide	1-800-724-0461*
Elder Abuse Prevention Program	753-4471
Gamblers Anonymous	1-855-2-CALL-GA (1-855-222-5542)
Health Department - Mayville	753-4491
Housing Options Resource/Support Line	1-877-426-4373
HIV/AIDS NYS Hotline	1-800-541-2437*
NY HOPEline	1-877-8-HOPENY (1-877-846-7369)
Quit Smoking Hotline	1-800-QUIT-NOW (1-800-784-8669)
The Upstate NY Poison Control Center	1-800-222-1222*
Red Cross - Jamestown	664-5115
Child Single Point of Access (SPOA)	753-4150
Adult Single Point of Access (SPOA)	661-8850
HHUNY/Care Coordination Referrals	1-855-613-7659
Social Services - Dunkirk	363-3500
Social Services - Jamestown	661-8200
Social Services - Mayville	753-4421

24 HOUR CRISIS SERVICES 1-800-724-0461*

***Indicates 24 Hour Availability**



Chautauqua County Department of Mental Hygiene

GUIDE TO EMERGENCY SERVICES

Chautauqua County Crisis Helpline

Crisis Helpline: 1-800-724-0461*

24 Hour Crisis Phone Intervention Information & Referral

Victims of Domestic Violence and Rape Crisis Hotline

1-800-252-8748*

Through Salvation Army:

Pickup, Advocacy, Counseling, Hotline

For Fire, Medical or Police Emergencies **Call 911**

For links to Health and Human Services **Call 211**

***Indicates 24 Hour Availability**